

**Consulting and Technical Services (CATS) Task Order Request for Proposals (TORFP)** 

# NETWORK HARDWARE AND VIRTUAL TELECOMMUNICATIONS ACCESS METHOD (VTAM) SUPPORT

## CATS TORFP PROJECT NUMBER J01P6200037

**Maryland Department of Transportation Office of Transportation Technology Services** 

ISSUE DATE: June 21, 2006

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#### KEY INFORMATION SUMMARY SHEET

This Consulting and Technical Services (CATS) Task Order Request for Proposals (TORFP) is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Those Master Contractors deciding not to submit a TO Proposal are required to submit the reason(s) why per Section 3.1 of the TORFP. In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS RFP issued by the Maryland Department of Budget and Management (DBM), Office of Information Technology (OIT) and subsequent Master Contract Project Number 050R5800338, including any amendments.

Although information from the Contractors must be sent to concurrent individuals as stated in this Key Information Summary Sheet, all correspondence from MDOT to the Contractors shall be sent only by the MDOT Contracts Manager or designee.

TORFP NAME:	Network Hardware and VTAM support
FUNCTIONAL AREA:	FA6 - Systems/Facility Management and Maintenance
TORFP ISSUE DATE:	June 21, 2006
Closing Date and Time:	July 13, 2006 at 12:00 pm
TORFP Issuing Office:	Maryland Department of Transportation
_	Office of Transportation Technology Services
Questions and Proposals are to be sent	MDOT Contracts Manager - Peter Arrey
to:	Email Address: parrey@mdot.state.md.us
Questions shall be submitted no later	MDOT Contracts Administrator – Carl Stein
than 10 working days prior to proposal	cstein@mdot,state.md.us
due date.	
	TO Manager – Ron Ward
	rgward@mdot.state.mde.us
TO Contract Manager	Peter Arrey, Contracts Manager
	Office Phone (410) 865 - 1372
TO Manager:	Ron Ward
	Office Phone: (410) 768 - 7607
	FAX: 410-424-3752
	rgward@mdot.state.md.us
Design of Name Land	1010/200027
Project Number:	J01P6200037
TO Type:	Time and Materials
Period of Performance:	2 years w/1 one year renewal option
MBE Goal:	50%
Primary Place of Performance:	One Orchard Road
	Glen Burnie, Maryland
	21060
State Furnish Work Site and/or Access	Office Desk Space and networked PC with email and software
to Equipment, Facilities or Personnel:	applications for on-site staff.

TO Pre-Proposal Conference:	See Attachment 6 for Directions
	June 30, 2006 at 9:00 AM

#### NOTICE TO MASTER CONTRACTORS

All CATS Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Those Master Contractors deciding not to submit a TO Proposal are required to submit the reason(s) why per Section 3.1 of the TORFP. If you have chosen not to propose to this TORFP, you must complete and email this notice to the TO Procurement Officer, Peter Arrey. If you are submitting a TO Proposal, we also ask that you take a few minutes and provide comments and suggestions regarding the enclosed TORFP.

**TORFP Title: Network Hardware and VTAM support** 

TORFP No.: J01P6200037 If you have responded with a "not submitting Task Order Proposal", please indicate the reason(s) 1. below: ( ) Other commitments preclude our participation at this time. The subject of the TORFP is not something we ordinarily provide. ( ) We are inexperienced in the services required. ( ) Specifications are unclear, too restrictive, etc. (Explain in REMARKS section.) ( ) The scope of work is beyond our present capacity. ( ) ( ) Doing business with the State of Maryland is too complicated. (Explain in REMARKS section.) We cannot be competitive. (Explain in REMARKS section.) ( ) Time allotted for completion of a Task Order Proposal is insufficient. ( ) Start-up time is insufficient. ( ) Bonding/Insurance requirements are too restrictive. (Explain in REMARKS section.) ( ) TORFP requirements (other than specifications) are unreasonable or too risky. ( ) (Explain in REMARKS section.) MBE requirements. (Explain in REMARKS section.) ( ) Prior State of Maryland contract experience was unprofitable or otherwise unsatisfactory. ( ) (Explain in REMARKS section.) ( ) Payment schedule too slow. ( ) Other: If you have submitted a Task Order Proposal, but wish to offer suggestions or express concerns, please 2. use the Remarks section below. Remarks: Master Contractor Name:\_\_\_\_\_\_Date:\_\_\_\_\_ Contact Person: \_\_\_\_\_ Phone \_\_- \_ \_ email\_\_\_\_\_

#### **SECTION 1 - ADMINISTRATIVE INFORMATION**

#### 1.1 RESPONSIBILITY FOR TORFP AND TO AGREEMENT

The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement scope issues, and for authorizing any changes to the TO Agreement. See Section 2.14 for information on change orders.

The TO Manager has the primary responsibility for the management of the work performed under the TO Agreement; administration functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS Master Contract; and, in conjunction with the selected Master Contractor, achieving on budget/on time/on target (e.g., within scope) completion of the Scope of Work.

#### 1.2 TO AGREEMENT

Based upon an evaluation of TO Proposal responses, a Master Contractor will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TO Agreement, Attachment 2, will then be entered into between the State and the selected Master Contractor, which will bind the selected Master Contractor (TO Contractor) to the contents of its TO Proposal, including the price proposal.

#### 1.3 TO PROPOSAL SUBMISSIONS

The TO Procurement Officer will not accept submissions after the stated date and exact time. The time will be local time as determined by the MDOT e-mail system time stamp. The TO Proposal is to be submitted via e-mail as two attachments in MS Word format. The "subject" line in the e-mail submission shall state the TORFP #J01P6200037. The first file will be the TO Proposal technical response to this TORFP and titled, "CATS TORFP #J01P6200037 Technical". The second file will be the financial response to this CATS TORFP and titled, "CATS TORFP #J01P6200037 Financial".

#### 1.4 eMARYLANDMARKETPLACE FEE

COMAR 21.02.03.06 requires that each Master Contractor that wins a TO Agreement under this TORFP pay a fee to support the operation of eMarylandMarketplace. The fee will be due on each TO Agreement that exceeds \$25,000. The applicable fee will be based on TO value, including any options. Contractors shall pay the fee as provided by COMAR 21.02.03.06 and in accordance with guidelines issued by the Maryland Department of General Services. A copy of COMAR 21.02.03.06 and the guidelines issued by the Maryland Department of General Services can be found on the eMarylandMarketplace website at <a href="https://www.eMarylandMarketplace.com">www.eMarylandMarketplace.com</a>.

The rate(s) or price(s) of the proposal/bid shall include the appropriate fee as per the COMAR 21.02.06.03 fee schedule. Fees may not be quoted as a separate add-on price. A total TO Agreement value that is other than an even dollar amount will be rounded to the nearest whole dollar to determine the appropriate fee level. For example, a total TO Agreement value of \$50,000.49 will be rounded to \$50,000 and a Level 1 fee will apply. A total TO Agreement value of \$50,000.50 will be rounded to \$50,001 and a Level 2 fee will apply.

#### 1.5 CONFLICT OF INTEREST

The TO Contractor awarded the TO Agreement shall provide IT consulting services for State agencies or component programs with those agencies, and must do so impartially and without any conflicts of interest. Each Master Contractor shall complete and include a Conflict of Interest Affidavit in the form included as Attachment 3 this TORFP with its TO Proposal. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR 21.05.08.08A, the TO Procurement Officer may reject a Master Contractor's TO Proposal under COMAR 21.06.02.03B.

Master Contractors should be aware that the State Ethics Law, State Government Article, §15-508, might limit the selected Master Contractor's ability to participate in future related procurements, depending upon specific circumstances.

#### 1.6 NON-DISCLOSURE AGREEMENT

Certain system documentation may be available for potential Offerors to review at a reading room at OTTS One Orchard Road, Glen Burnie, Maryland 21060. Offerors who review such documentation will be required to

sign a Non-Disclosure Agreement in the form of Attachment 7. Please contact the TO Procurement Officer of this TORFP to schedule an appointment.

In addition, certain documentation may be required by the TO Contractor awarded the TO Agreement in order to fulfill the requirements of the TO Agreement. The TO Contractor, employees and agents who review such documents will be required to sign, including but not limited to, a Non-Disclosure Agreement in the form of Attachment 8.

#### 1.7 Limitation of Liability Ceiling

Pursuant to Section 28(C) of the CATS Master Contract, the limitation of liability per claim under this TORFP shall not exceed the total TO Agreement amount established.

#### **SECTION 2 – SCOPE OF WORK**

## 2.1 PURPOSE, AGENCY INFORMATION, BACKGROUND, AND OBJECTIVES PURPOSE

The Maryland Department of Transportation (MDOT), Office of Transportation Technology Services (OTTS) wishes to continue to provide an IT computing infrastructure management program that is consistent with the State of Maryland best practices and standards. OTTS requires the assistance of an experienced TO Contractor that will provide comprehensive and cost-effective solutions in support of this goal. This TORFP is issued to acquire the services from a TO Contractor for Network Hardware and Interdisciplinary support of the MDOT mainframe and peripheral network devices. The TO Contractor shall be responsible for assuring that OTTS end users receive high availability of their applications that communicate with the MDOT mainframe and across the MDOT enterprise network.

#### **AGENCY INFORMATION**

The MDOT, OTTS provides enterprise-wide infrastructure support to the MDOT Transportation Business Units (TBUs) and to its external mainframe customers, including Public Safety, the Comptroller's Office, and the Court System. OTTS provides mainframe and network support at the enterprise level. Additionally, support is provided for a variety of PC and web-based applications.

Our mission, vision, and values are stated below

OTTS Mission: To provide high quality service and products to support our customers in reaching their goals through the combination of Skilled Personnel, Technological Excellence, Emerging Technologies, and Innovative Resources.

OTTS Vision: To support a World-class Transportation System through IT Excellence.

OTTS Values: We consider these values to be an important part of all our activities:

Quality Respect

**Equality** 

Flexibility

Honesty

Recognition

**Empowerment** 

Communication

Integrity

Diversity

**Teamwork** 

Innovation

#### **BACKGROUND**

OTTS operates a twenty-four (24) hours a day, seven (7) days a week Data Center and is tasked with providing Information Technology services for all agencies (TBUs) within the Maryland Department of Transportation. OTTS is responsible for the support of the mainframe infrastructure but also maintains a Network Support group to support the Mainframe and Enterprise network. OTTS implements the Department's information technology vision, standards, architecture, and planning processing, along with providing internal data, information, and communications services.

#### **OBJECTIVE**

The objective of this CATS TORFP is to support existing staff by obtaining one (1) experienced Mainframe VTAM & TCP/IP support resource and three (3) qualified personnel to provide on-going support for various "on-demand" network cable and equipment installations as required by the Department.

#### 2.2 TO CONTRACTORS DUTIES AND RESPONSIBLITIES

#### MAINFRAME VTAM & TCP/IP SUPPORT

- Performing BI-Weekly VTAM & TCP/IP Configuration Changes on the MDOT Mainframe in accordance with MDOT Data Center standards and procedures for documenting, reporting and executing changes on the mainframe.
- Provide support to mainframe clients in troubleshooting problems that may be related to mainframe system and usage.
- Provide monthly status reports to network manager of all activities related to VTAM & TCP/IP changes on the mainframe.
- Provide support of MDOT Mainframe Disaster recovery planning and testing.
- Develop/update documentation, diagrams and procedures relative to mainframe VTAM & TCPIP operations, maintenance, performance and connectivity.

#### NETWORK HARDWARE SUPPORT

Please Note: The Hardware Support Personnel will be required to travel to various locations throughout the State of Maryland. The State cannot provide state vehicles or vans to accommodate this travel. Offerors must factor transportation for the Hardware Support resources into their proposals.

- Performing changes to the Information Technology Infrastructure that may affect the service levels of any other service area.
- Maintain a consistent level of service such as providing backup personnel in the event of illness, vacation, etc., and respond to "on demand" service issues immediately at central site and remote office locations statewide.
- Perform Site Surveys as required
- Using customer created floor plans and site building plans, install and certify CAT5e/CAT6 cabling in various MDOT locations throughout the State.

- Troubleshoot customer problems at remote locations throughout the State of Maryland.
- Install and configure replacement network equipment for upgrade purposes.
- Using network test equipment test, diagnose and isolate faulty network cabling.
- Engineer cable rack systems and wiring closets.
- Replace various models of UNISYS Dot Matrix printers with spares provided by the Data Center on an as needed basis
- Provide input to the IT Services section as it relates to inventory of the equipment in the various locations that the Data Center Supports.

#### **Software, Tools and Supporting Resources**

The TO Contractor shall utilize available MDOT software, tools, and supporting resources to deliver cost-effective services in support of the MDOT mainframe and Enterprise network.

#### **Change Management**

The TO Contractor shall conform to all MDOT policies, standards and procedures relating to change management. This will include participating in architecture and design review meetings, and representing MDOT perspective in the identification and buy-in of all technical, non-functional requirements. The TO Contractor shall record and track Move, Add, Change (MAC) requests associated with the moving and updating of equipment and software, and provide reports. The TO Contractor shall make no changes to any of the systems without the express approval of the Agency Project Manager.

#### **Configuration Management**

The TO Contractor shall conform to all MDOT policies, standards and procedures relating to configuration management. This will include participation in change management meetings and reviews, and collaborate in identification of system and environmental impacts including the identification and mitigation of all risks. The TO Contractor shall make recommendations to and create, provide and maintain documentation of changes. The OTTS Configuration Management Team will audit this documentation on a regular basis.

#### **Installation**

The TO Contractor shall conform to all MDOT policies, standards and procedures relating to installation management. This shall include participating in installation meetings and reviews, and collaborate on identification of system and environmental impacts, including the identification and mitigation of all risks.

#### 2.3 TO MANAGEMENT

The manager of OTTS Wide Area Network Support will assign and track tasks accordingly to the personnel being provided and monitor the work being performed. Through the monthly accounting of hours deliverable for work types, they will be able to reconcile the work to the hours using MDOT-

provided project management tools. The Wide Area Network Manager shall act as the Task Order (TO) Manager for their specific part of the work in this TORFP.

#### 2.4 PERFORMANCE EVALUATION and Standards

TO Contractor personnel will be evaluated by the TO Manager on a quarterly basis for each assignment performed during that period. The established performance evaluation and standards are included as Exhibit B.

#### 2.5 MITIGATION PROCEDURES

Should an evaluation of any TO Contractor's personnel indicate poor or non-performance, the TO Manager will follow the established mitigation process included as Exhibit C., prior to requesting that the TO Contractor provide a replacement employee.

#### 2.6 WORK HOURS

The TO Contractor's assigned personnel working at the State facility shall mostly work during normal business workdays between the hours of 8:00 a.m. and 5:00 p.m., local time, Monday through Friday except for State holidays.

There may be times that the Contractor personnel shall need to work beyond these hours or on weekends. Resource time may be split between the base office at the OTTS Data Center in Glen Burnie and other MDOT locations throughout the State as the need arises.

#### 2.7 DELIVERABLES

Deliverables will be as follows:

#### A. Personnel

The TO Contractor shall be responsible for providing, on a continual basis for all assigned tasks, the personnel required in this TORFP within the timeframe required as specified by the TO Manager.

#### **B.** Monthly Status Report

TO Contractor personnel shall submit monthly status reports to the TO Manager. The status reports shall be submitted on or before the fifteenth day of the month following the reporting period and shall contain, as a minimum, the following information:

- (a) Work accomplished during the reporting period via hours entered against tasks with MDOT-provided project management tools, to be used for updating work plans;
- (b) Planned activities for the next reporting period via new tasks, to be used for updating work plans with MDOT-provided project management tools; and
- (c) A time report of the hours worked by each of the Contractor personnel.

#### 2.8 REQUIRED POLICIES, GUIDELINES AND METHODOLOGIES

The TO Contractor shall be required to comply with all applicable laws, regulations, policies, standards and guidelines affecting information technology work, which may be created or changed periodically. The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, standards and guidelines affecting work execution. These may include, but are not limited to:

A) The State's System Development Life Cycle (SDLC) methodology at: <a href="www.dbm.maryland.gov">www.dbm.maryland.gov</a> - keyword: SDLC.

- B) The State Information Technology Security Policy and Standards at: <a href="www.dbm.maryland.gov">www.dbm.maryland.gov</a> keyword: Security Policy.
- C) The State Information Technology Project Oversight at: <a href="www.dbm.maryland.gov">www.dbm.maryland.gov</a> keyword: IT Project Oversight.
- D) The State of Maryland Enterprise Architecture at <a href="www.dbm.maryland.gov">www.dbm.maryland.gov</a> keyword: MTAF Guiding Principles.
- E) The Transportation Enterprise Data Network standards and MDOT Configuration Control Board procedures.

## TO CONTRACTOR PERSONNEL MINIMUM QUALIFICATIONS AND CERTIFICATIONS TO Contractor shall provide resumes for OTTS to review.

To Contractor shan provide resumes for OTTS to review.

For VTAM and TCP/IP support, a Bachelors degree in an IT or related science discipline is required. Seeking an individual with at least 5 recent years (in the past 6 years) work experience in supporting VTAM and TCP/IP on a large-scale IBM system. The ideal candidate will have the ability to provide support and troubleshooting for TCP/IP, VTAM, SNA, NCP, NPF AND CA-Spool software products.

TO Contractor must provide 3 experienced Network Hardware support personnel who have recent or current experience in:

- Installation and de-installation of Peripheral Network equipment such as Cable Racks, Cable Wiring Systems, Patch Panels, Network Printers, UNISYS AP1357, AP1359, AP1329, AP1351, AP1371.
- CAT5/CAT6 cable certification is desired for at least one of the Network Hardware support personnel.
- Experience using cable tools such as punch-down tools, cable testers, Fluke DSP-4300/4100.
- Experience in performing Site Surveys for new locations or equipment installations.
- Experience in providing support for Mobile Locations such as the MDOT MVA Mobile unit.

#### 2.10 TO CONTRACTOR EXPERTISE REQUIRED

The TO Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements and produce high quality deliverables described herein. The TO Contractor shall demonstrate, in its proposal, that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services.

#### 2.11 SUBSTITUTION OF PERSONNEL

The TO Contractor shall only propose staff available at the time of the TO Proposal and that satisfy the personnel qualifications specified in the Master Contract. In addition, the TO Contractor shall abide by the substitution of personnel requirements in the Master Contract, Section 2.11.8.

#### 2.12 NON-PERFORMANCE OF PERSONNEL

In the event that OTTS is dissatisfied with the TO Contractor's personnel for not performing to the specified standards specified in Section 2.4, the TO Contractor personnel may be removed at the TO Manager's discretion. Both parties will be in full communication as to the nature of the dissatisfaction and previous mitigation efforts included in Section 2.5. Replacement personnel must have qualifications equal to or greater than that of the non-performing person initially proposed and evaluated and accepted in the TO Agreement. The TO Manager will determine the amount of time the TO Contractor has to provide a replacement.

#### 2.13 INVOICING

Invoices shall be submitted monthly. Invoices will reflect costs for hours worked indicated in the accompanying weekly status reports (Deliverable 2.6B). Upon verification and acceptance of the invoices by the TO Manager, payment will be made to the TO Contractor.

Invoice payments to the TO Contractor shall be governed by the terms and conditions defined in the CATS Master Contract. Invoices for payment shall contain the TO Contractor's Federal Employer Identification Number (FEIN), as well as the information described below, and must be submitted to the TO Manager for payment approval. Payment of invoices will be withheld if a signed Acceptance of Deliverable form – Attachment 6, is not submitted.

On-call hours would be billed based on actual time worked at the same rates proposed.

#### 2.13.1 INVOICE SUBMISSION PROCEDURE

This procedure consists of the following requirements and steps:

- A) The invoice shall identify MDOT OTTS, deliverable description, associated TO Agreement number, date of invoice, period of performance covered by the invoice, and a TO Contractor point of contact with telephone number.
- B) The TO Contractor shall send the original of each invoice and supporting documentation (itemized billing reference for employees, including detail of work hours) submitted for payment to MDOT OTTS at the following address:

One Orchard Road Glen Burnie, Maryland 21060

Attention: Tom Reed Bill Bryant

C) Invoices for final payment shall be clearly marked as "FINAL" and submitted when all work requirements have been completed and no further charges are to be incurred under the TO Agreement. In no event shall any invoice be submitted later than 60 calendar days from the TO Agreement termination date.

#### 2.14 CHANGE ORDERS

If the TO Contractor is required to perform additional work, or there is a work reduction due to unforeseen scope changes, a TO Change Order will be initiated. The TO Contractor and TO Manager shall negotiate a mutually acceptable price modification based on the TO Contractor's proposed rates in the Master Contract and scope of the work change. No scope of work modifications shall be performed until a change order is approved by DBM and executed by the TO Procurement Officer.

#### SECTION 3 - TO PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

#### 3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS TORFP must respond within the submission time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal or 2) a completed Notice to Master Contractors explaining why the Master Contractor will not be submitting a proposal.

#### 3.2 FORMAT

If a Master Contractor elects to submit a TO Proposal, the Master Contractor shall do so in conformance with the requirements of this CATS TORFP. The TO Proposal shall provide the following:

#### 3.2.1 THE TECHNICAL PORTION OF THE TO PROPOSAL SHALL INCLUDE:

#### A) Proposed Services

- 1) Requirements: A detailed discussion of the Master Contractor's understanding of the work and the Master Contractor's capabilities, approach and solution to address the requirements outlined in Section 2.
- 2) Assumptions: A description of any assumptions formed by the Master Contractor in developing the Technical Proposal.

#### B) Proposed Personnel

- 1) Identify and provide resumes for all proposed personnel by labor category.
- 2) Certification that all proposed personnel meet the minimum required qualifications and possess the required certifications in Section 2.8.
- 3) Complete and provide Attachment 4 Labor Classification Personnel Resume Summary.
- 4) Provide the names and titles of all key management personnel who will be involved with supervising the services rendered under this TO Agreement.

#### C) Subcontractors

1) Identify all proposed subcontractors, including MBEs, and their full roles in the performance of this TORFP Scope of Work.

#### D) Master Contractor and Subcontractor Experience and Capabilities

- 1) Provide three examples of work assignments that the proposed personnel have completed that were similar in scope to the one defined in this TORFP. Each of the three examples must include a reference complete with the following:
  - a) Name of organization.
  - b) Name, title, and telephone number of point-of-contact for the reference.
  - c) Type and duration of contract(s) supporting the reference.
  - d) The services provided, scope of the contract and performance objectives satisfied as they relate to the scope of this TORFP.
  - e) Whether the proposed personnel are still providing these services and, if not, an explanation of why services are no longer provided to the client organization.

#### E) State Assistance

1) Provide an estimate of expectation concerning participation by State personnel.

#### F) Confidentiality

1) A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 10, Subtitle 6, of the State Government Article of the Annotated Code of Maryland. Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed.

#### 3.2.2 THE FINANCIAL RESPONSE OF THE TO PROPOSAL SHALL INCLUDE:

- A) A description of any assumptions on which the Master Contractor's Financial Proposal is based.
- B) Completed Financial Proposal Attachment 1 including:

The Master Contractor should indicate on Attachment 1 the appropriate Labor Category being proposed, and the Fixed Hourly Labor Category Rate. Proposed rates are not to exceed the rates defined in the Master Contract.

#### SECTION 4 - PROCEDURE FOR AWARDING A TO AGREEMENT

#### 4.1 EVALUATION CRITERIA

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate functional area responding to the CATS TORFP. In making the TO Agreement award determination, MDOT OTTS will consider all information submitted in accordance with Section 3.

#### 4.2 TECHNICAL CRITERIA

The following are technical criteria for evaluating a TO Proposal in descending order of importance:

- Technical experience of proposed personnel.
- Length of time proposed personnel has performed the functions using the tools described in the scope of work.
- The Master Contractor's understanding of the work to be accomplished.

#### 4.3 SELECTION PROCEDURES

- 4.3.1 Proposed personnel will be assessed for compliance with the minimum qualifications in Section 2.9 of the TORFP. Master Contractors' proposing personnel who fail to meet the minimum qualifications will be disqualified and their proposals eliminated from further consideration.
- 4.3.2 TO Proposals deemed technically qualified will have their financial proposal considered. All others will receive e-mail notice from the TO Procurement Officer of not being selected to perform the work.
- 4.3.3 The State will conduct interviews of all personnel proposed in each TO Proposal that meets minimum qualifications.
- 4.3.4 Qualified TO Proposal financial responses will be reviewed and ranked from lowest to highest price proposed.
- 4.3.5 The most advantageous TO Proposal offer considering technical and financial submission shall be selected for the work assignment. In making this selection, technical merit has greater weight than price.

#### 4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, Purchase Order and by a Notice to Proceed authorized by the TO Procurement Officer.

#### **ATTACHMENT 1 - PRICE PROPOSAL**

#### PRICE PROPOSAL FOR CATS TORFP # J01P6200037 LABOR CATEGORIES

	Α	В	С
Labor Categories	Hourly Labor Rate	Total Class Hours Annually	Total Proposed CATS TORFP Price
(Insert Proposed Labor Categories for this TORFP)			
Year 1			
Mainframe VTAM / TCP/IP Support	\$	2080	\$
Network Hardware Support	\$	6240	\$
Year 2			
Mainframe VTAM / TCP/IP Support	\$	2080	\$
Network Hardware Support	\$	6240	\$
Year 3 (Optional)			
Mainframe VTAM / TCP/IP Support	\$	2080	\$
Network Hardware Support	\$	6240	\$
	Total Eva	luated Price	\$

Authorized Individual Name	Company Name
	r. J
Title	Company Tax ID #
THE	$\mathbf{COHDAILV}$ LAX LIJ $\pi$

The Hourly Labor Rate is the actual rate the State will pay for services and must be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate, but may be lower. Time for travel will be reimbursed as allowed in Section 2.2.4 of the Master Contract.

## **ATTACHMENT 2 - MBE FORMS**

State of Maryland **DEPARTMENT OF TRANSPORTATION** 

#### **MINORITY BUSINESS ENTERPRISE PARTICIPATION**

#### **PURPOSE**

Contractor shall structure its procedures for the performance of the work required in this contract to attempt to achieve the minority business enterprise (MBE) goal stated in the Invitation for Bids or Request for Proposals. MBE performance must be in accordance with this Exhibit, as authorized by Code of Maryland Regulations (COMAR) 21.11.03. Contractor agrees to exercise all good faith efforts to carry out the requirements set forth in this Exhibit.

#### MBE GOALS AND SUBGOALS

e	An MBE subcontract participation goal of 50 percent of the total contract dollar amount has been established for this procurement. By submitting a response to this solicitation, the bidder or offeror agrees that this dollar amount of the contract will be performed by certified minority
D	pusiness enterprises
	OR
	An overall MBE subcontract participation goal of percent of the total contract dollar amount has been established for this procurement. This dollar amount includes:
	A sub-goal of percent of the total contract dollar amount to be allocated to certified minority business enterprises classified as women-owned businesses.
	A sub-goal of percent of the total contract dollar amount to be allocated to certified minority business enterprises classified as African American-owned businesses.

By submitting a response to this solicitation, the bidder or offeror agrees that these dollar amounts of the contract will be performed by certified minority business enterprises as specified.

- ♦ A prime contractor including an MBE prime contractor must accomplish an amount of work not less than the MBE subcontract goal with certified MBE subcontractors.
- ◆ A prime contractor comprising a joint venture that includes MBE partner(s) must accomplish the MBE subcontract goal with certified MBE subcontractors.

#### **SOLICITATION AND CONTRACT FORMATION**

- A bidder or offeror must include with its bid or offer:
  - (1) A completed <u>Certified MBE Utilization and Fair Solicitation Affidavit</u> (Attachment D-1) whereby the bidder or offeror acknowledges the certified MBE participation goal or requests a waiver, commits to make a good faith effort to achieve the goal, and affirms that MBE subcontractors were treated fairly in the solicitation process.
  - (2) A completed MBE Participation Schedule (Attachment D-2) whereby the bidder or offeror responds to the expected degree of Minority Business Enterprise participation as stated in the solicitation, by identifying the specific commitment of certified Minority Business Enterprises at the time of submission. The bidder or offeror shall specify the percentage of contract value associated with each MBE subcontractor identified on the MBE Participation Schedule.

If a bidder or offeror fails to submit <u>Attachment D-1</u> and <u>Attachment D-2</u> at the time of submittal of the bid or offer, the Procurement Officer shall deem the bid non-responsive or shall determine that the offer is not reasonably susceptible of being selected for award.

- ♦ Within 10 working days from notification that it is the apparent awardee or from the date of the actual award, whichever is earlier, the apparent awardee must provide the following documentation to the Procurement Officer.
  - (1) Outreach Efforts Compliance Statement (Attachment D-3)
  - (2) Subcontractor Project Participation Statement (Attachment D-4)
  - (3) If the apparent awardee has requested a waiver (in whole or in part) of the overall MBE goal or of any sub-goal as part of the previously submitted Attachment D-1, it must submit documentation supporting the waiver request that complies with COMAR 21.11.03.11.
  - (4) Any other documentation required by the Procurement Officer to ascertain bidder or offeror responsibility in connection with the certified MBE participation goal.

If the apparent awardee fails to return each completed document within the required time, the Procurement Officer may determine that the apparent awardee is not responsible and therefore not eligible for contract award. If the contract has already been awarded, the award is voidable.

#### **CONTRACT ADMINISTRATION REQUIREMENTS**

#### Contractor shall:

- 1. Submit monthly to the Department a separate report (**Attachment D-5**) for each subcontractor that lists: a) all payments made to the MBE subcontractor during the previous 30 days, and, b) any unpaid invoices over 30 days old received from any certified MBE subcontractor, the amount of each invoice and the reason payment has not been made.
- 2. Include in its agreements with its certified MBE subcontractors a requirement that those subcontractors submit monthly to the Department a report (Attachment D-6) that identifies the prime contract and lists: a) all payments received from the prime Contractor during the previous 30 days, and, b) any outstanding invoices, and the amount of those invoices.
- 3. Maintain such records as are necessary to confirm compliance with its MBE participation obligations. These records must indicate the identity of certified minority and non-minority subcontractors employed on the contract, the type of work performed by each, and the actual dollar value of work performed. Subcontract agreements documenting the work performed by all MBE participants must be retained by the Contractor and furnished to the Procurement Officer on request.
- 4. Consent to provide such documentation as reasonably requested and to provide right-of-entry at reasonable times for purposes of the State's representatives verifying compliance with the MBE participation obligations. Contractor must retain all records concerning MBE participation and make them available for State inspection for three years after final completion of the contract.
- 5. At the option of the procurement agency, upon completion of the contract and before final payment and/or release of retainage, submit a final report in affidavit form and under penalty of perjury, of all payments made to, or withheld from MBE subcontractors.

#### **ATTACHMENTS**

- D-1 <u>Certified MBE Utilization and Fair Solicitation Affidavit</u> (must be submitted with bid or offer)
- D-2 MBE Participation Schedule (must be submitted with bid or offer)
- D-3 <u>Outreach Efforts Compliance Statement</u> (must be submitted within 10 working days of notification of apparent award or actual award, whichever is earlier)
- D-4 <u>Subcontractor Project Participation Statement</u> (must be submitted within 10 working days of notification of apparent award or actual award, whichever is earlier)
- D-5 <u>Prime Contractor Paid/Unpaid MBE Invoice Report (</u>must be submitted monthly by the Prime Contractor)
- D-6 Subcontractor Paid/Unpaid MBE Invoice Report (must be submitted monthly by the MBE subcontractor)

## Attachment 2 Form D-1

## Certified MBE Utilization and Fair Solicitation AFFIDAVIT

This document shall be included with the submittal of the bid or offer. If the bidder or offeror fails to submit this form with the bid or offer, the procurement officer shall deem the bid non-responsive or shall determine that the offer is not reasonably susceptible of being selected for award.

In conjunction with the bid or offer submitted in response to Solicitation No. 050R5800226, I affirm the following:

I acknowledge the overall certified Minority Business Enterprise (MBE) participation goal of 50 percent. I have made a good faith effort to achieve this goal.

OR

After having made a good faith effort to achieve the MBE participation goal, I conclude I am unable to achieve it. Instead, I intend to achieve an MBE goal of \_\_\_\_\_\_\_% and request a waiver of the remainder of the goal. If I submit the apparent low bid or am selected as the apparent awardee (competitive sealed proposals), I will submit written waiver documentation that complies with COMAR 21.11.03.11 within 10 business days of receiving notification that our firm is the apparent low bidder or the apparent awardee.

- 2. I have identified the specific commitment of certified Minority Business Enterprises by completing and submitting an <u>MBE</u>
  Participation Schedule (Attachment D-2) with the bid or proposal.
- 3. I acknowledge that the MBE subcontractors/suppliers listed in the MBE Participation Schedule will be used to accomplish the percentage of MBE participation that I intend to achieve.
- 4. I understand that if I am notified that I am the apparent awardee, I must submit the following documentation within 10 working days of receiving notice of the potential award or from the date of conditional award (per COMAR 21.11.03.10), whichever is earlier.
  - (a) Outreach Efforts Compliance Statement (Attachment D-3)
  - (b) <u>Subcontractor Project Participation Statement (Attachment D-4)</u>
  - (c) <u>MBE Waiver Documentation</u> per COMAR 21.11.03.11 (if applicable)
  - (d) Any other documentation required by the Procurement Officer to ascertain bidder or offeror responsibility in connection with the certified MBE participation goal.

If I am the apparent awardee, I acknowledge that if I fail to return each completed document within the required time, the Procurement Officer may determine that I am not responsible and therefore not eligible for contract award. If the contract has already been

awarded, the award is voidable.

5. In the solicitation of subcontract quotations or offers, MBE subcontractors were provided not less than the same information and amount of time to respond as were non-MBE subcontractors.

I solemnly affirm under the penalties of perjury that the contents of this paper are true to the best of my knowledge, information, and belief.

Bidder/Offeror Name

Signature of Affiant

Printed Name, Title

SUBMIT THIS AFFIDAVIT WITH BID/PROPOSAL

Date

## **Attachment 2 Form D-2**

MBE Participation Schedule

(for submission with bid or proposal)

This document shall be included with the submittal of the bid or offer. If the bidder or offeror fails to submit this form with the bid or offer, the procurement officer shall deem the bid non-responsive or shall determine that the offer is not reasonably susceptible of being selected for award.

Prime Contractor (Firm Name, Address, Phone)	Project Description	
Project Number		
1 Toject (vulliber		
	fied MBE Subcontractor On This Project	
Minority Firm Name	MBE Certification Number	
Work To B	Be Performed/SIC	
<u>Percentage</u>	of Total Contract	
Minority Firm Name	MBE Certification Number	
Work To Be Performed/SIC		
Percentage of Total Contract		
Minority Firm Name	MBE Certification Number	
Work To Be Performed/SIC		
Percentage of Total Contract		
USE ATTACHMENT D-2 CO	ONTINUATION PAGE AS NEEDED	
<u>SU</u>	UMMARY	
TOTAL MBE PARTICIPATION:	<u></u>	
TOTAL WOMAN-OWNED MBE PARTICIPATION:  %		
TOTAL AFRICAN AMERICAN-OWNED MI	BE PARTICIPATION:	
Document Prepared By: (please print of Name:		
Tunio		

## Attachment 2 Form D-2 MBE Participation Schedule (continued)

Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	

## Attachment 2 Form D-3

## Outreach Efforts Compliance Statement

In conjunction with the bid or offer submitted in response to Solicitation No. 050R5800226, I state the following:

1.	. Bidder/ Offeror identified opportunities to su	bcontract in these specific work categories:
2.	. Attached to this form are copies of written solicit certified MBEs for these subcontract of	solicitations (with bidding instructions) used to apportunities.
3.	. Bidder/Offeror made the following attempts	to contact personally the solicited MBEs:
4.	.   Bidder/Offeror assisted MBEs to fulfi (DESCRIBE EFFORTS)	ll or to seek waiver of bonding requirements.
	☐ This project does not involve bonding req	quirements.
5.	. □ Bidder/Offeror did/did not attend the pre- □ No pre-bid/proposal conference was held	
Bidder/Of	fferor Name By:	Name
Address		Title
		Date

## ATTACHMENT 2 FORM D-4

### Subcontractor Project Participation Statement

# Submit one form for each Certified MBE listed in the MBE Participation Schedule

Provided that _		is awarded the State contract in conjunction with
Solicitation		
	Prime Contractor N	iame
No. 050R5800	226, it and	"MDOT Certification No, bcontractor Name
	Sul	ocontractor Name
intend to enter	into a contract by	which subcontractor shall:
(describe work)		
	_	
	□ No bonds a	are required of Subcontractor
	☐ The follow	ing amount and type of bonds are required of Subcontractor:
By:		By:
Prime Contracto	or Signature	Subcontractor Signature
Name		Name

Title	Title
Date	Date

#### PRIME CONTRACTOR MBE REPORTING INSTRUCTIONS

<b>RFP#:</b>	# J01P6200037
<b>BPO#:</b>	

These instructions are meant to accompany the customized reporting forms sent to you by the Procurement Officer for the contract referenced above. If, after reading these instructions, you have additional questions or need further clarification, please contact the Department's MBE Liaison.

- As the prime contractor, you have entered into a contractual agreement with the State of Maryland.
   As such, your company/firm is responsible for successful completion of all deliverables under the
   contract, including your commitment to meet the MBE participation requirements established for
   this contract. Part of that requirement, as outlined in the contract, includes submission of monthly
   MBE payment reports to the State. Reporting forms D-5 (Prime Contractor Paid/Unpaid MBE
   Invoice Report) and D-6 (Subcontractor Paid/Unpaid MBE Invoice Report) are attached for your
   use and convenience.
- 2. The prime contractor must complete a separate form D-5 for each MBE subcontractor (each subcontractor reference herein means MBE subcontractor) for each month of the contract and submit one copy to the location(s) indicated at the bottom of the form. The report is due not later than the 15<sup>th</sup> of the month following the month that is being reported. For example, the report for January's activity is due not later than the 15<sup>th</sup> of February. It is preferred that the signed report be submitted in PDF or Word format with an electronic signature, however, reports sent via postal delivery are acceptable. Note: Reports are required to be submitted each month, regardless of whether there was any MBE payment activity for the reporting month. For Statewide master contracts where contractors must compete for individual Task Order awards, only those prime contractors who have been awarded a Task Order Contract (TOC) and have received a Purchase Order from the State are required to submit monthly reports along with their subcontractors.
- 3. The prime contractor is responsible for ensuring that each subcontractor receives a copy (e-copy and/or hard copy) of form D-6. The prime contractor should make sure that the subcontractor receives all the information necessary to complete the D-6 form properly, i.e., all of the information located in the upper right corner of the D-5 form. It may be wise to enter the information on form D-6 for the subcontractor's convenience. This will help to minimize any confusion for those who receive and review the reports and will ensure that your company/firm receives proper credit for all MBE payments.
- 4. It is the responsibility of the prime contractor to make sure that all subcontractors submit reports not later than the 15<sup>th</sup> of each month regardless of whether there was any MBE payment activity for the reporting month. Actual payment data is verified and entered into the State's financial management tracking system from the subcontractor's monthly D-6 report only. Therefore, if the subcontractor(s) do not submit their D-6 payment reports, the prime contractor

cannot and will not be given credit for subcontractor payments, regardless of the prime contractor's proper submission of the D-5 reports. The Department's MBE Liaison will contact the prime contractor if reports are not received each month from either the prime contractor or any of the identified subcontractors. Any changes to the prime contractor's MBE plan (MBE Participation schedule) after contract commencement must be requested in writing to the Procurement Officer and may not be implemented until approval has been received. Failure to comply with the MBE contract provisions and reporting requirements may result in sanctions, as provided by COMAR 21.11.03.13.

This form is to be completed monthly by the prime contractor.

## **ATTACHMENT 2 Form D-5**

## Maryland Department of Transportation Minority Business Enterprise Participation Prime Contractor Paid/Unpaid MBE Invoice Report

Report #:  Reporting Period (Month/Year):  Report is due by the 15 <sup>th</sup> of the following month.			Contract #: Purchase Order #: Contracting Unit: Contract Amount: MBE Subcontract Amt: Project Begin Date: Project End Date: Services Provided:				
Prime Contractor:			Contact Person:				
Addre	ss:				ı		
City:				State:		ZIP:	
Phone							
Subcontractor Name:			Contact Person:				
Phone	one: FAX:						
Subcontractor Services Provided:  List all payments made to MBE subcontractor named above during this reporting period:			List dates and amounts of any outstanding invoices:				
1.			1.				
2.			2.				
3.			3.				
4.			4.				
Total Dollars Paid: \$			Total Dollars Unpaid: \$				
Retu	**If more than one MBE subcontractors one copy (hard or electronic) of this			_		·ed):	
	Betty Toulson  Maryland Department of Transportation  7201 Corporate Center Drive  Hanover, Maryland 21076  E-mail: <a href="mailto:btoulson@mdot.state.md.us">btoulson@mdot.state.md.us</a>						

Signature:	Date:

## **ATTACHMENT D-6**

This form is to be completed monthly by the MBE subcontractor.

## Maryland Department of Transportation Minority Business Enterprise Participation Subcontractor Paid/Unpaid MBE Invoice Report

Report#:  Reporting Period (Month/Year):  Report is due by the 15 <sup>th</sup> of the following month.	Contract #:				
MBE Subcontractor Name:					
MDOT Certification #:					
Contact Person:					
Address:					
City:	State: ZIP:				
	FAX:				
Subcontractor Services Provided:					
List all payments received from Prime Contractor during this reporting period.  1.	List dates and amounts of any outstanding invoices.  1.				
2.	2.				
3.	3.				
4.	4.				
Total Dollars Paid: \$	Total Dollars Unpaid: \$				
Prime Contractor: Contact Person:					
Return one copy (hard or electronic) of this form to the following a	address (electronic copy is preferred):				
Betty Toulson  Maryland Department of Transportation 7201 Corporate Center Drive  Hanover, Maryland 21076  E-mail: btoulson@mdot.state.md.us					

Signature:	Date:

SUBMIT THIS WITH THE FINANCIAL RESPONSE

#### **ATTACHMENT 3 - Task Order Agreement**

#### CATS TORFP # J01P6200037. OF MASTER CONTRACT # 050R5800338

This Task Order Agreement ("TO Agreement") is made this day day of Month, 200X by and between MASTER CONTRACTOR and the STATE OF MARYLAND, Department of Transportation, Office of Transportation Technology Services.

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
  - a. "Agency" means the Office of Transportation Technology Services, as identified in the CATS TORFP # ADPICS PO.
  - b. "CATS TORFP" means the Task Order Request for Proposals # ADPICS PO, dated MONTH DAY, YEAR, including any addenda.
  - c. "Master Contract" means the CATS Master Contract between the Maryland Department of Budget and Management and MASTER CONTRACTOR dated December 19, 2005.
  - d. "TO Procurement Officer" means TO Procurement Officer. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
  - e. "TO Agreement" means this signed TO Agreement between the Office of Transportation Technology Services and MASTER CONTRACTOR.
  - f. "TO Contractor" means the CATS Master Contractor awarded this TO Agreement, whose principal business address is (need MDOT address) and whose principal office in Maryland is (need MDOT address)
  - g. "TO Manager" means Ronald Ward of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
  - h. "TO Proposal Technical" means the TO Contractor's technical response to the CATS TORFP dated date of TO Proposal Technical.
  - i. "TO Proposal Financial" means the TO Contractor's financial response to the CATS TORFP dated date of TO Proposal FINANCIAL.
  - j. "TO Proposal" collectively refers to the TO Proposal Technical and TO Proposal Financial.

- 2. Scope of Work
- 2.1. This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or supercede the Master Contract.
- 2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:
  - a. The TO Agreement,
  - b. Exhibit A CATS TORFP
  - c. Exhibit B TO Proposal-Technical
  - d. Exhibit C TO Proposal-Financial
- 2.3 The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this section. Except as otherwise provided in this TO Agreement, if any change under this section causes an increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing its right to an adjustment under this section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment under this section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.
- 3. Time for Performance.

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of one year, commencing on the date of Notice to Proceed and terminating on MONTH DAY, YEAR.

- 4. Consideration and Payment
- 4.1 The consideration to be paid the TO Contractor shall be done so in accordance with the CATS TORFP and shall not exceed \$total amount of task order. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor's risk of non-payment.
- 4.2 Payments to the TO Contractor shall be made as outlined Section 2 of the CATS TORFP, but no later than thirty (30) days after the Agency's receipt of an invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.

- 4.3 Each invoice for services rendered must include the TO Contractor's Federal Tax Identification Number which is Federal ID number. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Tom Reed, Bill Bryant, Office of Transportation Technology Services One Orchard Road, Glen Burnie, Maryland 21060.
- 4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.

TO CONTRACTOR NAME

IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

# By: Type or Print TO Contractor POC Date Witness: \_\_\_\_\_ STATE OF MARYLAND, MARYLAND DEPARTMENT OF TRANSPORTATION, OFFICE OF TRANSPORTATION TECHNOLOGY SERVICES By: insert name, TO Procurement Officer Date Witness:

### ATTACHMENT 4 - Conflict Of Interest Affidavit And Disclosure

- A. "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.
- B. "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, Offeror, Contractor, consultant, or subcontractor or subconsultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.
- C. The bidder or Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.
- D. The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):
- E. The bidder or Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:	By:	
	•	(Authorized Representative and Affiant)

SUBMIT THIS WITH THE TECHNICAL RESPONSE

### **ATTACHMENT 5 - Labor Classification Personnel Resume Summary**

### **INSTRUCTIONS:**

- 1. Master Contractors must comply with all personnel requirements under the Master Contract RFP 050R5800338.
- 2. Only labor categories proposed in the Master Contractors Technical proposal may be proposed under the CATS TORFP process.
- 3. For each person proposed in any of the labor categories, complete one Labor Category Personnel Resume Summary to document how the proposed person meets each of the minimum requirements.

For example: If you propose John Smith who is your subcontractor and you believe he meets the requirements of the Group Facilitator, you will complete the top section of the form by entering John Smith's name and the subcontractor's company name. You will then complete the right side of the Group Facilitator form documenting how the individual meets each of the requirements. Where there is a time requirement such as 3 months experience, you must provide the dates from and to showing an amount of time that equals or exceeds mandatory time requirement.

- 4. Each form also includes examples of duties to perform. The proposed person must be able to fulfill those duties.
- 5. For each subject matter expert, the State will identify the particular area of expertise and the Master Contractor shall provide proof the individual has qualifications within that area of expertise.
- 6. Additional information may be attached to each Labor Category Personnel Resume Summary that may assist a full and complete understanding of the individual being proposed.

# ATTACHMENT 5 LABOR CLASSIFICATION PERSONNEL RESUME SUMMARY (CONTINUED)

Proposed Individual's Name/Company:		How does the proposed individual meet each requirement?
	TITLE – (INSI	ERT LABOR CATEGORY NAME)
Education: (Insert the education description from the CATS from section 2.12 for the applicable labor category)		
Experience: (Insert the experience description from the CATS from section 2.12 for the applicable labor category)		
Duties: (Insert the duties description from the CATS RF) section 2.12 for the applicable labor category.)	P from	
The information provided on this form for this lab  Contractor's Contract Administrator:	or class is true a	nd correct to the best of my knowledge:
Signature	Date	_
Proposed Individual:		
Signature	Date	_

SUBMIT THIS WITH THE TECHNICAL RESPONSE

**ATTACHMENT 6 - Directions to the Pre-TO Proposal Conference** 

Driving directions for MDOT Headquarters

7201 Corporate Center Dr.

Hanover, Md. 21076

**Baltimore:** 

From 695; Take Baltimore –Washington Parkway (295) south to I-195 towards the BWI airport. Take

I-195 to Md. Rte 170 south towards Dorsey. Go to the fifth traffic light and turn left on Stoney Run rd.

Take Stoney Run rd. through traffic light to stop sign. Turn left on Old Stoney Run Rd. Take Old

Stoney Run Rd. to stop sign at Ridge Rd. and turn right. Take Ridge Rd. to the traffic circle and turn

right on Corporate Center Dr. Take Corporate Center Dr. to 7201 on left side of road. Parking is on

right side of road.

**Washington:** 

From Baltimore-Washington Parkway (295); Take Baltimore-Washington Parkway North to I-195 and

exit towards the BWI Airport (East). Take I-195 towards the BWI Airport to Md. Rte.170. Take Md.

Rte. 170 south towards Dorsey. Go to the fifth traffic light and turn left on Stoney Run rd. Take Stoney

Run rd. through traffic light to stop sign. Turn left on Old Stoney Run Rd. Take Old Stoney Run Rd. to

stop sign at Ridge Rd. and turn right. Take Ridge Rd. to the traffic circle and turn right on Corporate

Center Dr. Take Corporate Center Dr. to 7201 on left side of road. Parking is on right side of road.

**Annapolis:** 

From I-97; Take I-97 North to Rte.100 towards Columbia (west). Take Rte. 100 to Rte 170 north

towards BWI Airport. Take Rte. 170 to the third traffic light and turn right on Stoney Run Rd. Take

Stoney Run rd. through traffic light to stop sign. Turn left on Old Stoney Run Rd. Take Old Stoney

Run Rd. to stop sign at Ridge Rd. and turn right. Take Ridge Rd. to the traffic circle and turn right on

Corporate Center Dr. Take Corporate Center Dr. to 7201 on left side of road. Parking is on right side

of road.

ATTACHMENT 7 - ACCEPTANCE OF DELIVERABLE FORM

Agency Name: Office of Transportation Technology Services

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TO Manager: Ronald Ward – (410) 768 - 7607	
To: TO Contractor's Contract Manager	
The following deliverable, as required by TO Agreement # with the TORFP.	J01P6200037, has been received and reviewed in accordance
Title of deliverable:	
TORFP Contract Reference Number: Section #	_
Deliverable Reference ID #	-
This deliverable:	
Is accepted as delivered.  Is rejected for the reason(s) indicated below.	
REASON(S) FOR REJECTING DELIVERABLE:	
OTHER COMMENTS:	
TO Manager Signature	Date Signed

TORFP Title: Network <u>Hardware / VTAM Support</u>

ISSUED BY THE TO MANAGER AS REQUIRED IN SECTION 2.12 OF THE TORFP.

This No	n- Disclosure Agreement (the "Agreement") is made this day of 200_, by and between
State").	(hereinafter referred to as "the OFFEROR") and the State of Maryland (hereinafter referred to as "the
OFFERO Title. In certain c shall be containe is marke	OR warrants and represents that it intends to submit a TO Proposal in response to CATS TORFP #J01P6200037 for TORFP order for the OFFEROR to submit a TO Proposal, it will be necessary for the State to provide the OFFEROR with access to onfidential information including, but not limited, to All such information provided by the State considered Confidential Information regardless of the form, format, or media upon which or in which such information is d or provided, regardless of whether it is oral, written, electronic, or any other form, and regardless of whether the information d as "Confidential Information". As a condition for its receipt and access to the Confidential Information described in Section e TORFP, OFFEROR agrees as follows:
1.	OFFEROR will not copy, disclose, publish, release, transfer, disseminate or use for any purpose in any form any Confidential Information received under Section 1.7, except in connection with the preparation of its TO Proposal.
2.	Each employee or agent of the OFFEROR who receives or has access to the Confidential Information shall execute a copy of this Agreement and the OFFEROR shall provide originals of such executed Agreements to the State. Each employee or agent of the OFFEROR who signs this Agreement shall be subject to the same terms, conditions, requirements and liabilities set forth herein that are applicable to the OFFEROR.
	OFFEROR shall return the Confidential Information to the State within five business days of the State's Notice of recommended award. If the OFFEROR does not submit a Proposal, the OFFEROR shall return the Confidential Information to the TO Procurement Officer MDOT, OTTS on or before the due date for Proposals.
4.	OFFEROR acknowledges that the disclosure of the Confidential Information may cause irreparable harm to the State and agrees that the State may obtain an injunction to prevent the disclosure, copying, or other impermissible use of the Confidential Information. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages for the OFFEROR'S failure to comply with the requirements of this Agreement. The OFFEROR consents to personal jurisdiction in the Maryland State Courts.
5.	In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the OFFEROR or any employees or agent of the OFFEROR to comply with the requirements of this Agreement, OFFEROR and such employees and agents of OFFEROR shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
6.	This Agreement shall be governed by the laws of the State of Maryland.
7.	OFFEROR acknowledges that pursuant to Section 11-205.1 of the State Finance and Procurement Article of the Annotated Code of Maryland, a person may not willfully make a false or fraudulent statement or representation of a material fact in connection with a procurement contract. Persons making such statements are guilty of a felony and on conviction subject to a fine of not more than \$20,000 and/or imprisonment not exceeding 5 years or both. OFFEROR further acknowledges that this Agreement is a statement made in connection with a procurement contract.
8.	The individual signing below warrants and represents that they are fully authorized to bind the OFFEROR to the terms and conditions specified in this Agreement. If signed below by an individual employee or agent of the OFFEROR under Section 2 of this Agreement, such individual acknowledges that a failure to comply with the requirements specified in this Agreement may result in personal liability.
OFFERO	DR: BY:
NAME:	TITLE:
ADDRE	SS:

## SUBMIT AS REQUIRED IN SECTION 1.6 OF THE TORFP

### ATTACHMENT 9 - NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

	THIS NON-DISCLOSURE AGREEMENT ("Agreement") is made as of this day of, 200, by and a the State of Maryland ("the State"), acting by and through its Office of Transportation Technology Services (the ment"), and ("TO Contractor"), a corporation with its principal business office located at
	RECITALS
	<b>WHEREAS</b> , the TO Contractor has been awarded a Task Order Agreement (the "TO Agreement") for TORFP Title TORFP P6200037 dated release date for TORFP, (the "TORFP) issued under the Consulting and Technical Services procurement by the Department, Project Number 050R5800338; and
	WHEREAS, in order for the TO Contractor to perform the work required under the TO Agreement, it will be necessary for to provide the TO Contractor and the TO Contractor's employees and agents (collectively the "TO Contractor's Personnel") tess to certain confidential information regarding (the "Confidential Information").
	<b>NOW, THEREFORE,</b> in consideration of being given access to the Confidential Information in connection with the TORFP TO Agreement, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, ies do hereby agree as follows:
1.	Confidential Information means any and all information provided by or made available by the State to the TO Contractor in connection with the TO Agreement, regardless of the form, format, or media on or in which the Confidential Information is provided and regardless of whether any such Confidential Information is marked as such. Confidential Information includes, by way of example only, information that the TO Contractor views, takes notes from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of by the State in relation to the TO Agreement.
2.	TO Contractor shall not, without the State's prior written consent, copy, disclose, publish, release, transfer, disseminate, use, or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor's Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor's Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.
3.	If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor's performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.
4.	TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.
5.	TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure of the Confidential Information by any of the TO Contractor's Personnel or the TO Contractor's former Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s)

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TO Contractor shall, at its own expense, return to the Department, all copies of the Confidential Information in its care,

A breach of this Agreement by the TO Contractor or by the TO Contractor's Personnel shall constitute a breach of the TO

custody, control or possession upon request of the Department or on termination of the TO Agreement.

Agreement between the TO Contractor and the State.

6.

7.

- 8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor's Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the TO Contractor's Personnel for a failure to comply with the requirements of this Agreement. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor or any of the TO Contractor's Personnel to comply with the requirements of this Agreement, the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 9. TO Contractor and each of the TO Contractor's Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.
- 10. The parties further agree that:
  - a. This Agreement shall be governed by the laws of the State of Maryland;
  - b. The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State;
  - c. The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
  - d. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;
  - e. Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and
  - f. The Recitals are not merely prefatory but are an integral part hereof.

### 

SUBMIT AS REQUIRED IN SECTION 1.6 OF THE TORFP

### **EXHIBIT A**

# TO CONTRACTOR'S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

Printed Name and Address of Employee or Agent	Signature	Date

# EXHBIT B PERFROMANCE EVALUATION

## **DATE:**

## CATS TORFP PROJECT NUMBER J01P6200037

### **EVALUATION PERIOD: XX/XX/XXXX – XX/XX/XXXX**

### TO MANAGER:

<b>Evaluation Criteria</b>	Rating (Last Quarter)	Rating (This Quarter	Mediation Required
			(Yes or No)
All tasks for this			
reporting period were completed.			
Accuracy of work			
completed			
<u>Lateness / Punctuality</u>			
Overall satisfaction			
with Contractor			
Performance this			
period.			
Invoices delivered in			
timely fashion			
Accuracy of Invoices			
<u>submitted</u>			

### Rating

- 3. Exceeded the customer expectation
- 2. Met the customers expectation
- 1. Did not meet the customers expectation

Customer will provide input on any area that did not meet the customer expectation.

### Performance Evaluation Standards

### Criteria

All tasks for this reporting period were completed

### Standard

- 3. Tasks were completed ahead of schedule.
- 2. Tasks were completed on schedule.
- 1. Tasks were not completed on schedule.

### Criteria

### Accuracy of work completed

### Standard

- 3. N/A
- 2. Work completed was accurate and required no follow up.
- 1. Work completed was not accurate.

### Criteria

### <u>Lateness / Punctuality</u>

### Standard

- 3. N/A
- 2. Contractor personnel were on time and did not take unauthorized leave.
- 1. Contractor personnel were not on time or took unauthorized leave.

### Criteria

### Overall satisfaction with contractor performance this period.

### Standard

- 3. Very Satisfied
- 2. Satisfied
- 1. Not Satisfied

### Criteria

## Invoices delivered in timely fashion

### Standard

- 3. N/A
- 2. Invoices are submitted in a timely fashion
- 1. Invoices not submitted in a timely fashion.

### Criteria

### Accuracy of Invoices submitted

### Standard

- 3. N/A
- 2. Invoices reflect accurate totals of hours worked and billed
- 1. Invoices do not reflect accurate totals of hours worked and billed

**Customer Comments (Optional)** 

# EXHIBIT C MITIGATION PROCEDURES

In the event the contractor fails to meet the expectation of the customer, the following mitigation steps will be followed.

- 1. Customer will notify the contractor and contractor personnel of the problem (i.e. Chronic lateness, failure to meet deadlines). This will be done in writing in the form of a letter provided in this attachment.
- 2. Customer may elect to discuss the problem directly with the contractor personnel or with both contractor and contractor personnel to determine the course of action to be taken to resolve the problem and the time frame to resolve it
- 3. At the end of the time frame allowed to resolve the problem, the customer will notify the contractor that:
- The problem has been resolved and there is no longer a need to track this problem
- The problem is partially resolved and the customer is extending the time to resolve the problem
- The problem is not resolved and the customer wishes to replace the contractor personnel with another resource agreed upon by both the contractor and customer as outlined in 2.12 NON-PERFORMANCE OF PERSONNEL

### Note

Any infraction of a violent or criminal nature shall not follow the above mitigation process. The contractor shall provide a replacement resource upon notification from the customer that an act of violence or of a criminal nature has occurred.

### Sample Mitigation Letter

CATS TORFP PROJECT NUMBER J01P6200037		
To:	TO Contractor	
From:	TO Manager	
SUBJECT	Initiation of Mitigation Or Request for Replacement Resource	
The purpose of this letter is to inform you that MDOT / OTTS has:		
initiated the mitigation process for a contractor resource		
is requesting a replacement resource due to a Violent or Criminal act.		
Description of problem		
Customer will provide a description of the problem.		
Mitigation steps where applicable		
Customer and contractor personnel / contractor will outline the steps to be taken to resolve the problem.		

### Customer Resolution Date:

The contractor shall provide another resource at this time.

Date:

Customer will assign a date when the problem is to be resolved. If the problem is not resolved by this date the customer make elect to extend the mitigation period or request a new resource from the contractor.

If the problem is of a Violent or Criminal nature, the customer shall indicate that no mitigation will be applied.